

# Questions on Communicating with Affected Communities for Inter-Agency Needs Assessments

1. Do most households (more than half) in the community have access to a functioning radio now?

- Yes
- No

2. If yes, what are the 3 main radio stations people in the community listen to now?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

3. Do most households (more than half) in the community have access to a functioning television set?

- Yes
- No

4. If yes, what are the 3 main TV stations people in the community watch now?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

5. Do most households (more than half) in the community have access to a functioning mobile phone?

- Yes
- No

6. Which language(s) do people in your community speak?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

7. What are the 3 most important sources that your community uses to get information now?

- |                            |                                  |
|----------------------------|----------------------------------|
| • Radio                    | • Friends, neighbours and family |
| • TV                       | • Community leader               |
| • Newspaper/magazine       | • Religious leader               |
| • Telephone voice call     | • Government official            |
| • SMS message              | • Military official              |
| • Internet                 | • Aid worker                     |
| • Noticeboards and posters | • Other (please specify)         |

8. What are the **most trusted sources** of information in your community?

- Radio
- TV
- Newspaper/magazine
- Telephone voice call
- SMS message
- Internet
- Notice boards and posters
- Friends, neighbours and family
- Community leader
- Religious leader
- Government official
- Military official
- Aid worker
- Other (please specify)

9. What is the **most important information** for your community now? Information about:

- How to communicate with your family
- Food provision
- Water provision
- Access to water
- Shelter (or shelter materials) provision
- Health advice and treatment
- How to contact aid providers
- Government activities
- Market information
- Security updates
- News about the situation in my home community/country of origin
- Weather information
- Personal documentation (Eg ID cards)
- Repair and reconstruction
- Environmental issues (Eg nuclear disasters, chemical spills)
- Other (please specify)

10. What kind of **information you want to share** with government and aid organizations?  
(Pre-defined categories, tick all that apply)

- Questions and concerns about (open-ended, please specify)
- Alert government and aid organizations of needs in my community
- Complaints
- Share experiences
- Provide feedback about the delivery of aid and services (i.e. quality)
- Others

11. How would your community like to give information to aid providers?

- Telephone voice call
- SMS message
- **Call into a radio/TV program**
- Email/social networking site
- Suggestion box
- Face-to-face meeting with aid worker
- Face-to-face meeting with government official
- Via community meetings
- Via community leaders
- Via religious leaders
- Other (please specify)